

newsletter archives
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NEW! FAX / VOICE C++

The new Voice C++ is designed to build Interactive Voice Response (IVR) applications with faxing capabilities using any off the shelf modem based on the Rockwell chipset. The Voice C++ is fully object oriented, and the Class Library interface allows developers to take advantage of a single interface for a variety of hardware.

The hardware layer is transparent for developers and all of the basic operations on data are translated into simple C++ classes such as Play Voice, Send Fax, Record Voice, etc. The diagram below demonstrates how simple it is to build hardware independent applications.

Hardware independence
guaranties

freedom from hardware vendors and increases the longevity of your product . The new 5.0 version of Fax/Voice C++ provides C, C++, and OCX API across the board for any Class 1, Class 2, & Class 2.0 modems as well as Dialogic, Brooktrout, and GammaLink fax boards where our competitors provide only a C API for specific hardware.

Impact Fax™ Pro

Impact Fax™ Pro provides an alternative solution for VAR.'s, OEM's and sophisticated end-users. It's PC based stand-alone fax software that runs on Windows NT 4.0, 3.5 and Win 95, supports unlimited communications ports, and is compatible with any Class 1, Class 2, and Class 2.0 .

modem,as well as Brooktrout, Dialogic, GammaLink board

- Features include:
 - Send & receive picture quality fax logging
 - phonebook
 - printing

- cover page editor
- annotation
- fax management
- export/import of 12 different file formats
- and much more!

Impact Fax™ From Web

This new product is a Sales & Marketing automation tool and a traditional fax-on-demand system activated from the Web page to deliver information on hard copy to anyone with a fax machine. It is an ideal tool for automatically responding to a customer's request. By accessing the corporate Web site via Intranet, customers can receive fax documents simply by checking off items that they are interested in from a checklist. Impact Fax™ From Web can be integrated with any popular contact manager to populate and schedule contacts automatically.

Impact Fax™ On Demand

Combining Interactive Voice Response (IVR) and fax to deliver information on hard copy to any touch-tone phone and fax machine isn't a problem any more. This software stands above the rest with 2 unique features: it is fully scalable from a single port to 255 ports and it isn't tied to any specific fax board manufacturer. Compatible with the most popular modems using the Rockwell Voice/Fax chipset or some of the more sophisticated Brooktrout, Dialogic, and GammaLink fax boards. This product fills the vacuum in the VAR and OEM market to provide a sophisticated scalable hardware independent solution. Impact Fax™ On Demand is completely integrated with the Impact Fax™ From Web.

Impact Fax™ Server

This product, for integrated messaging systems, requires Exchange Client as the universal mailbox for fax messages. One easy-to-use tool handles everything. Impact™ Fax Server integrates seamlessly with Windows NT and Exchange Server so there is one single directory. It supports up to 255 communication ports, and is compatible with any Class 1, Class 2, or Class 2.0 modem as well as Brooktrout, Dialogic, and GammaLink board.

Cover Page Generator

The Cover Page Generator (CPG) is an indispensable tool that allows developers to write professional fax applications. This new tool has two main components. The Cover Page Editor allows users to create cover page templates and the Cover Page SDK, which allows developers to write applications to process cover page templates in an application. The Cover Page Template Editor is designed for "End Users" to build their own cover page in just a few minutes,

by placing pictures, texts, lines, circles, and edit fields on an imaginary sheet of paper on the screen. The Cover Page SDK comes with a simple, yet very powerful library of functions that drastically reduce development time to process cover page templates.

The CPG relies on the TIFF SDK's main features to process TIFF files and is now a part of the TIFF SDK product.

TAPI for Voice / Fax Modems

The first TAPI driver to fax with the Rockwell based modems. Now you can write your application using Microsoft TAPI API for Voice processing and switch to faxing in your

application. As you know, there is NO FAX driver for TAPI. The Fax/Voice C++ 5.0 integrates with TAPI seamlessly as demonstrated in our sample application.

Dialogic & Gammalink

Single API for Dialogic VFX and GammaLink CPI boards. Drastically reduces development time with Fax C++ API by using the single

API for both very popular fax boards. The Fax C++ API now spans several very popular hardware vendors and Black Ice will continue to add additional vendors.

Contracting

Black Ice Software, Inc., has continued expanding its contracting services for software companies. We provide expertise in the Microsoft NT environment to build or integrate IVR or Fax

applications. The printer driver market continues to expand as more and more companies demand NT drivers for their Printers. We provide source code, customization, or contracting service.

Technical Support & Maintenance

In order for customers to receive technical support they must first send a written copy to our Technical Support Department via E-mail: techsupport@blackice.com or send us a fax at (603) 672-4112. Free technical support is limited to two (2) technical questions per product.

Maintenance Contracts are available at the following prices:

Priority: Includes free upgrades and bug fixes. Limited to 2 questions a month per product. Price: \$1000 for six months

Intensive: Includes extensive tech support. Price: \$75 per hour, minimum purchase is 14 hours: Total \$1050 Complete Fax Development

Toolkit: Includes free upgrades & bug fixes for the term of the agreement. Limit 2 questions per month per product. Price: \$4000 for six months per platform (4 products total per platform)

Please call (603) 673-1019 for more details.

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