



## Troubleshoot Printing Errors using the Event Viewer



### TROUBLESHOOT PRINTING ERRORS USING THE EVENT VIEWER

SAVE TIME AND MONEY, IDENTIFY  
PRINTING PROBLEMS EASILY.



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*Valid through September 30th 2017*



Download the Printer  
Driver Now!

**Printing documents with the Black Ice Printer Drivers has never been easier!** If anything does go wrong, the Black Ice Printer Drivers has a **sophisticated built-in logging feature**. This advanced logging allows Administrators to identify any current printing problem and every printing related issue seamlessly using the Windows's Event Viewer.

By default, the Black Ice Printer Driver will log every occurring Error or Warning message during printing. This is helpful if one is experiencing any problem during printing with the Black Ice Printer Driver. The printing issues can now be quickly identified in the Event Viewer allowing for prompt resolutions to any technical issues.

For **detailed step-by-step instructions** on how to track down printing issues in the Event Viewer, please refer to the following link: [Troubleshooting Printing Problems in the Event Viewer](#).

By using the Event Viewer for printing problems, one can **speed up troubleshooting**, isolate printing problems, and isolate defective documents or inconsistent printing applications.

Furthermore, the Black Ice Printer Driver Event Viewer Logging can be configured to generate an event in the Event Viewer for every successfully generated print job. The event will include the Printer Name, Document Name, User Name, Computer Name and more information, allowing Administrators to **track the print jobs** generated by the Black Ice Printer Driver.

Also, using the [Troubleshooting section](#) of the Printer Driver, Administrators are able resolve any technical issues.

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