

newsletter archives
Summer, 2001

Print2Email

The Print2Email application is targeted to both individuals and businesses to provide a seamless email interface to any windows application. Print2Email is based on the Black Ice printer drivers, which are the most advanced and fastest raster-image print drivers available on the market. Any Windows application with the capability of printing can generate TIFF or raster-image file attachments for email using Print2Email. *Cont. on page 2.*

Color Printer Driver Upgrade for NT 4.0 / Win2000

Now available: NT 4.0 / Win2000 Color Printer Driver with additional new features. Some of the new features include user configurable file prefixes, file extensions and more file naming options. In addition, support for Eastern languages has been updated, Chinese, Japanese, Spanish, German, Italian, French, Portuguese and Hungarian are all available. Additional languages are available upon request. Plus, the user interface source code is now available. Download and test-drive the latest driver from www.blackice.com or contact sales@blackice.com for more information.

Revised Support & Upgrade Policies

In order to better suit the needs of our customers, we have completely revised our support and upgrade policies for the Printer Drivers and Development tools. Several options now exist depending on your needs. *Cont. page 3.*

New Licensing Models for the Printer Drivers

Black Ice offers new flexible licensing for end users and software developers. Two different licensing structures are offered to customers. The first tier is an individual license targeted to end users and businesses

Fax / Voice Starter Kits

Black Ice Software now offers a Fax/Voice C++/ActiveX control starter kit for developers. The starter kit offers a smooth migration to Black Ice technology from Visual Voice and Parity Software. The starter kit is also ideal for small and mid-size

projects looking to jump-start development efforts without a major investment in technology. Visit www.blackice.com for details.

Print2Email

Never before was it easier to send documents online! Send your documents to your business partners with one click by printing them through the Print2Email printer driver from Black Ice Software, LLC

How Print2Email works:

Open the document that you want to send. Print to the Print2Email printer driver as you would to any other printer. By default your Inbox, Outlook or Exchange Address book will be launched and you can select the recipient (see figure 1). Once the recipient has been selected, the e-mail form will open and the document will be automatically converted to an image file as an attachment. Click on Send and the email is on the way. Print2Email is fully configurable with many options. It can be set to send every document to the same e-mail address or a new recipient can be chosen each time (see figure 2). The file format can be specified from JPEG, TIFF, BMP, PCX, monochrome, 8 bit or 24 bit color etc., and you can also set the image resolution. Visit www.blackice.com for more information or to download the demo and see how simple and easy Print2Email is to use.

- **No more problems** with finding saved files. Plus, No more emails sent with missing or forgotten attachments.
- **Built in security!** The document you send cannot be changed by the receiver or any third party. What you send is what they get!
- **Virus free email attachments!** Even if the original document contained viruses, the generated image file will be virus free.

Easy To Use! Print2Email has a simple easy to use User Interface. Simply open your document and print the document to the Print2Email printer driver the same way you print to "regular" printers. Next, select the recipient(s) you want to send the document to and you are ready to go.

Opening the image attachments

Recipients can open, save and store the attached document images just like any other attachment. If you do not have an image viewer you can go to our website at www.blackice.com and download the free TIFF Viewer and Internet Browser plug-in. The TIFF Viewer and Internet Browser Plug-in allows you to open TIFF and JPEG files created from any application - including Print2Email. A full blown version of the TIFF Viewer is also available online through our electronic distributor. Visit www.blackice.com for information.

Revised Support & Upgrade Policies

E-mail support

Black Ice Software offers unlimited e-mail support for one year from the date of purchase. Send your support issues to techsupport@blackice.com. Questions are answered as they arrive. Customers with priority maintenance will precede customers with standard maintenance.

Priority maintenance, support, and upgrade protection

Black Ice offers priority maintenance, support, and upgrade protection contracts to keep you up to date with all product updates (patches) and **future releases** during the period of the contract, and to provide unlimited phone and e-mail support for the period of the contract. All technical issues must be submitted by e-mail first.

1-year contract - 60% of original product cost.

2-year contract - contact sales.

Upgrades

Generally, at least one new release occurs each year. Black Ice notifies customers through e-mail broadcasts or through the quarterly newsletter after a major release. To request an upgrade for your existing Print Driver, please e-mail your request to sales@blackice.com.

Product Updates (patches)

There is at least one major release during the year to keep up with changing technology and satisfy customer demands for new features. Also, there can be several patches during the year. Upgrade eligibility is approximately one year or a major release.

Cost of an upgrade contract only - 50% of the original product cost. For more details on the new policies, visit www.blackice.com or contact sales@blackice.com.

New Licensing for the Printer Drivers

requiring a small number of licenses. The second tier is a developer's license with unlimited distribution. The flexible individual licensing is not restricted to a specific operating system. A single individual license can be used with the Win98/ME/NT/Win2000 and Terminal Server Operating Systems. As always, the Developer's edition of the printer drivers are royalty free and continue to be Operating System specific. For more details or pricing on the new licensing, please visit www.blackice.com or contact sales@blackice.com.