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What's Inside?

- Auto-print SDK 14.82 is released!
- Free Upgrades and Priority Support

Announcements

In order to provide the best support for our customers technical support requests must be submitted through our website's support forms.

The Black Ice Support form generates a ticket number which you can refer to in the future.

Technical support requests for customers not having a valid maintenance subscription will be handled through the Black Ice Forum.

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Black Ice Software - March 8, 2017

Auto-print SDK 14.82 is released!

Stability improvements for Multi-Threaded Converter C# Sample, and new supported TIFF documents!

Black Ice Software has released the Auto-print SDK 14.82. This version includes stability improvements for the **Multi-Threaded Converter C# Sample** for configuring the directories with **environment variables**.

The new version of the Auto-print SDK includes **new support for 3 bit TIFF documents and Tiled TIFF documents**, greatly expanding the number of supported TIFF documents.



Version 14.82 of the Auto-print SDK includes further stability improvements for using period character in **custom file names** when printing email files.

The complete list of improvements in the latest Auto-print SDK include the following:

• Stability improvement in Multi-Threaded Converter C# Sample for

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- configuring path with environment variables
- Upgraded build process for the Auto-print components and installers
- Updated Document Imaging DLLs to version 12.57.563
- Added support for loading 3 bpp TIFF documents
- · Added support for loading tiled TIFF documents
- Stability improvement for using period character in custom file names when printing email files

Free Upgrades and Priority Support

Do not forget to subscribe to future releases by purchasing maintenance. With an active maintenance subscription, you will receive all new releases for free! Priority email technical support is also included in your subscription. For more information call us at +1 (561) 757-4107 Extension 2, or email us at sales@blackice.com.

As a special offer, if your maintenance subscription has expired or you did not include the maintenance subscription in your original purchase, simply refer to this newsletter to renew or add maintenance retroactively!

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